



# ITACS

## Information Technology and Communications Services

Naval Postgraduate School, Monterey, California

### Technology News

June 2006

The IT Task Force has endorsed an update to the NPS Local Administrator policy for Windows-based workstations. The revised policy provides the process for users to request an administrative account on their Windows workstation, outlines user support expectations, and is available on the intranet: <http://intranet.nps.navy.mil/ITACS/Policies/docs/902.pdf>.

During the summer break, all the student accounts, the LRCs and the classroom computer systems were migrated to the ERN network.

#### **PARTNERSHIP AND OUTREACH**

**The Monterey Peninsula Department of Defense Net (MP DoD-Net)** will receive an Institutional Excellence Honorable Mention Certificate at the 35<sup>th</sup> Annual ACUTA Conference and Exhibition, held on July 26<sup>th</sup> in San Diego.

A partnership between ITACS and Institutional Advancement has resulted in the ordering of advanced color printing capabilities for NPS. The high-speed multi-function printer will be housed in Institutional Advancement, Herrmann Hall 130. Staff support for the printing will be available through Institutional Advancement. Costs will be shared by both ITACS and IA. The equipment should be in place by September 1, 2006. Please contact either **Mr. Joe LoPiccolo** (ITACS) or **Mr. Alan Richmond** (IA) for additional information.

**Dr. Christine Cermak** visited **Mr. Joe Wible**, Director of the Hopkins Marine Station (Stanford University) with **Ms. Eleanor Uhlinger** on June 27th. After a tour of the Station, a number of possible collaborative projects were discussed.

The ITACS IMET proposal was presented to Navy IPO. **Ms. Yvonne Jacobson** and **Mr. George Krikorian** visited NPS June 20-21 to hear how NPS proposals aligned with IMET program goals and

objectives, and to hear more detailed information about the individual area requirements.

The web redesign project pilot with Dudley Knox Library is proceeding in a timely manner, and within budget. Following completion, a celebratory event will be scheduled – providing an opportunity for the campus community to see demonstrations of the new web capabilities.

County CIO **Mr. Virgil Schwab** and CSUMB CIO **Mr. Gil Gonzales** met at NPS to finalize fiber counts required to develop an infrastructure path for the region, providing redundant routes for both municipal and county government agencies, as well as educational institutions in the area. The final proposal will be reviewed by the County Board of Supervisors later this month.

#### **STREAMING MEDIA REVIEW**

ITACS has successfully streamed the NPS graduation ceremony on June 16<sup>th</sup>, and the awards ceremony conducted prior to that on June 6<sup>th</sup>, which required coordination between ITACS and Lab staff. The graduation received 470 hits, 70 of which were internal, and the rest from around the world. This is the 6th graduation that has been captured via streaming technology.

Click [here](#) for the links to both events. If you have any questions, please contact the Technology Assistance Center at 656-1046, or e-mail: [TAC@nps.edu](mailto:TAC@nps.edu).

#### **REPORT FROM THE TECHNOLOGY ASSISTANCE CENTER**

From June 1 to June 29, the Technology Assistance Center (TAC) answered a total of 3,130 calls, 2,612 of which were resolved by the Tier 1/Tier 2 areas. 518 of the remaining calls were answered by other ITACS departments/groups.