TAC News
The **Technology Assistance Center** (TAC) is now fully staffed for Tier 2 (Functional Experts), although Tier 1 (Call Center) still has vacancies. Hours of service are 0730-1700. TAC staff will be extra busy after April 25, when the campus begins to move to .edu.

ERN Update
Volunteers have tested full services – e-mail, home directories, application software, VPN access and profiles – on the newly configured server clusters for .edu. Campus academic units will begin the migration to .edu with **GSBPP** in Ingersoll Hall in May. Faculty, staff and students in each building will be briefed about the move. A FAQ with answers to common questions is available at http://www.nps.navy.mil/itacs/ERN-FAQ.htm.

ITACS MCSE Training
ITACS staff selected for the **Microsoft Certified Systems Engineer (MCSE)** program are pursuing Windows 2000 or Windows 2003 certification. **Greg Pierson, Alan Pires** and **Charles Taylor** have passed the MCSE 70-210 exam, "Installing, Configuring, and Administering Microsoft Windows 2000 Professional." **Artie Gross** and **Jon Russell** have both passed the MCSE 70-270 exam, "Installing, Configuring, and Administering Windows XP Professional", and Mr. Gross also passed the Security+ exam; **Jay Franklin** has passed these two plus Network+, and will soon take MCSE 70-290, "Managing and Maintaining a Microsoft Windows Server 2003 Environment." Sixteen people are currently active in the MCSE program; each must pass seven exams to become MCSE certified. The MCSE training initiative is improving staff expertise with IT-21-compliant Microsoft products.

IT Task Force
The **NPS IT Task Force** approved the **Web Operations Support** policy, the **VPN** policy and the **IT Ethics** principles at their meeting on 19 April. At the 5 April meeting, **Joe LoPiccolo** suggested that the **Faculty Council** consider forming a committee to provide guidance on the intellectual property issues involved in video streaming and portal technology. **Bob Koyak** will bring this issue to the **Faculty Council**.

Homeland Security MOA
A Memorandum of Agreement among **ITACS**, the **Center for Homeland Defense and Security (CHDS**) and the **Homeland Security Digital Library (HSDL**) was signed on Tuesday, 19 April. The MOA affirms ITACS' support for database servers, security and network connections for the Homeland Security project. **CHDS** and the **HSDL** will provide vendor support for development work for the Web-based applications they require, and for transition of existing applications to ITACS servers.

Offsite Managers Retreat
Dr. Julie Filizetti hosted a retreat for Academic Affairs and Institutional Advancement managers on April 7. **Dr. Christine Cermak** was invited to give an overview of Institutional Research, ITACS, Information Assurance, and Instructional Technology areas.

Monterey Peninsula DoDNet
The **DoDNet CIO Council** met on April 8 to review progress, with emphasis on network attached storage, disaster recovery, circuits for voice telephony for DLI to Ord Military Community, and system accreditation.

SharePoint Thesis Pilot
The **Research Office** has initiated a new thesis process for volunteers among June graduates. Thesis creation and approval will use **SharePoint, Web-based collaboration software** from Microsoft. Students and their **thesis advisors** will share access to document files for creation of the thesis in a private Web site, then Research Office administrators will check for format and standards in accepting the final version of the document. SharePoint supports versions, integration of e-mail, contacts and task lists, as well as check-in and check-out of files. See the SharePoint Information page at http://www.nps.edu/Technology/Sharepoint/.

Peninsula Collaboration
ITACS' Hank Hankins, **Dr. Christine Cermak**, **Monterey County CIO Virgil Schwab** and his **Deputy David Dalby,** and **MBARI CIO Todd Ruston** met on 6 April to discuss possible ways to collaborate on high speed networking.