Technology News   October 2004

Ingersoll Remodel Nearing Completion

Transformation of the old War Lab space in IN-157 into offices for the Tier2 **Technology Assistance Center** staff is nearing completion. Rooms IN-115 - 118 are also being remodeled. ITACS staff will be moving into the new spaces in early November.

All ITACS staff will be moved out of their current locations in Herrmann Hall by the end of November, so that restoration of the historic East Wing can be accomplished. **Business Solutions Group** staff and **Academic and Client Services** staff will be relocated into Ingersoll, Spanagel and Glasgow Halls. During the moves, response time for calls will be extended, as ITACS personnel will be doing much of the relocation on their own.

ITACS Customer Survey

Results of the IT Customer Satisfaction Survey are posted: http://intranet.nps.navy.mil/PAO_intranet_submissions/ITSurvey_2004-10-04.pdf

Streaming Media

Recommendations from the Streaming Media Project Group will be submitted in November to the **IT Task Force**. Goals of the project are to capture live data streams of classes/events and make them available via IP or Web. Plans call for storage of streamed classes for video on demand (VOD) as well. Video production is not within the scope of the project.

Phase I, evaluation and purchase of streaming equipment, is expected to be completed in January 2005. Contact **Joe LoPiccolo** for more information.

ITACS Personnel News

The TAC welcomed three new staff members in September. **Jonathan Russell**, **Cullen Jones** and **Joseph Holguin** are now answering phones and helping people who need computer assistance.

Milan Vukcevich, the newest ACS Lab Manager, reported on 18 October. He joins **Jay Franklin** and **Artie Gross** in keeping computer labs in top shape.

Event Calendar

◦ On October 13, an article about the NPS 50th Anniversary in Computing was submitted to **CHIPS,** the DoN CIO's quarterly journal, by **Barb Honegger**, Senior Journalist from PAO.

◦ A teleconference with the **WASC Substantive Change Committee** was held on October 14, 2004. **Provost Elster** led the NPS team: **Dr. Christine Cermak, Tracy Hammond, Tom Hazard, Dave Floodeen**, and **Dr. Maxine Reneker**. The petition for Sub Change to WASC requested authority to initiate additional VTE programs and authority to initiate web-based programs. The first web-based program proposal was the **Master of Computing Technology** through the Department of Computer Science -- this proposal was approved by the NPS Academic Council in August 2004. The meeting went well; WASC notified NPS that the petition was approved by the review team and that formal notification from WASC would be sent within 30 days.

CS managers attended **EDUCAUSE**, the premier IT onal event in higher education, from 19-22 October. eme for this year's meeting was *IT From a Higher e Point.* **Dr. Gil Gonzales**, CIO at CSUMB, and **Dr. ine Cermak** gave a presentation on October 21 *Monterey Peninsula I-Net: Building Regional tructure through Partnerships.* EDUCAUSE is gest higher education information technology sional association.

◦ The **National Security and Telecommunications Advisory Committee Research and Development Task Force** will meet in Monterey on October 28 and 29, 2004. 10 registrations have been offered by NSTAC -- 5 have been taken. Five more registrations are available. Please contact **Dr. Christine Cermak** if you are interested. NSTAC is advisory to the White House on matters of research priorities having to do with cybersecurity and

◦ The **Monterey Peninsula DoD CIO** meeting was held at NPS on October 7. **Winnie Chambliss**, Presidio of Monterey, **Jim Rollins**, DLI FLC, **Mike Clancy**, FNMOC, **Dr. Pat Phoebus**, NRL, and **Mike Yee**, DMDC, joined **Dr. Christine Cermak** and **Bill Hogan** of NPS. A working group will meet quarterly; it will monitor DoDNet performance and progress, and identify projects that exploit the technology for our benefit.

telecommunications infrastructure issues. Four NPS faculty members will be facilitating the two-day conference: **Dr. John Arquilla, Dr. Matt Carlyle, Dr. George Dinolt** and **Dr. Cynthia Irvine**.